

ProSight Specialty Insurance Use Case:

Enabling a Future-Ready Enterprise

Focused on niches in commercial, property and casualty insurance areas, ProSight Specialty Insurance brings differentiated expertise, very high service levels, and a unique distribution model to its customers. Part of the organization's value lies in its ability to move quickly to solve customer's problems without unnecessary bureaucracy. As such, the agility enabled by Pneuron's platform made it a perfect fit.

The Problem

With an ongoing commitment to select innovative solutions that enhance the company's specialized expertise and organizational agility, ProSight was in search of technology options that would enable them to more quickly serve customer and market demands of today and tomorrow.

The Solution

Implemented within 90 days of contract execution, ProSight rapidly deployed the Pneuron platform across multiple internal and external systems, applying sophisticated integrated analytics to create a single view of claim relationships for the enterprise.

The intuitive user interface and ease of deployment allowed ProSight staff to capitalize on the new distributed environment without intensive training. This new distributed approach to data analysis, processing and results dissemination allows ProSight's customer service team to have all client history and claims data at their fingertips as part of their specialized approach to customer service.

Summary of Challenges

- Needed to achieve a **single view of claims relationships** across multiple internal and external systems.
- Had to be able to easily **disseminate client history and claims data** across customer service team.
- The analytics solution had to **support ProSight's high service levels**.



The Results

Now ProSight can perform deep analysis within each vertical's supporting systems while modeling the data across all product lines to generate strategic corporate reporting and holistic customer views. The result is full capitalization of all information assets, solidifying the unwavering commitment of ProSight to offer deep solutions rather than generalist products.

Based on product performance, the company has expanded the Pneuron implementation to include various internal analytics projects and plans to extend the solution to ProSight's exclusive distributors and customers in the future.

“ProSight has reinvented the way insurance is delivered to the niches we serve on a global basis. Pneuron's unique distributed analytics approach leverages our existing data and technology, provides a platform for iterative product design, and aligns with our culture of speed to value and continuous innovation.”

— Mark Popolano

Chief Information Officer, ProSight Specialty Insurance



The Pneuron Impact

Using the Pneuron platform, ProSight was able to **deploy a single view, integrated analytics solution in just 90 days.**



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